

GWR Failure to Maintain 4-log Treatment of Viruses Notice

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

[Mason Water Department] Failure to Meet Treatment Requirements

Our water system recently violated a drinking water requirement. We were notified of this violation on 02/10/2022 and instructed to issue a Public Notice to our customers within 30 days. However, we failed to issue the Notice within the required timeframe and received a Public Notice violation. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to disinfect our drinking water source. From December 16, 2021 to December 17, 2021 we did not meet one or more of our treatment requirements. Our chlorine plant effluent residual gave a reading of 0.1mg/l due to [malfunctioning equipment].

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

While we have not detected any evidence of contamination in, or other health threats to, our source water, we are still committed to restoring the required level of treatment to the water from [source] to eliminate the threat of contamination.

What is being done?

The problem with the CL17 machine that constantly monitors the chlorine residual has been corrected. We did have Labtronx come in and recalibrate all water plant test equipment.

For more information, please contact [Matalee Hall Public Works Director] at [901-616-3790] or [12157 Main St. Mason, Tn 38049].

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing*

*homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.**

This notice is being sent to you by Town of Mason Water Department. State Water System ID#: 0000440.

Date distributed: 05/24/2022.