



STATE OF TENNESSEE  
**DEPARTMENT OF ENVIRONMENT AND CONSERVATION**  
**DIVISION OF WATER RESOURCES**  
William R. Snodgrass - Tennessee Tower  
312 Rosa L. Parks Avenue, 11<sup>th</sup> Floor  
Nashville, Tennessee 37243-1102

March 1, 2021

BOB CULLER, NATURALIST  
BAYS MTN PARK WATER SYSTEM  
853 BAYS MOUNTAIN PARK RD.  
KINGSPORT, TN 37660

bobculler@kingsporttn.gov

Re: Compliance Status Notification - 1/1/2020 through 12/31/2020  
PWSID: TN0002618

Mr. CULLER:

The Division of Water Resources appreciates the dedicated efforts of the BAYS MTN PARK WATER SYSTEM to meet the requirements of the Tennessee Safe Drinking Water Act (SDWA). During a recent compliance status review conducted by myself and confirmed by staff in your Regional Field Office, this system has been identified with a possible monitoring violation of Inorganic contaminants. The portion of this rule which is in question requires public water systems to meet certain sampling and reporting requirements.

This water system was required to submit sample results for NITRATE - during the 2020 calendar year from TP001 WELL TREATMENT FACILITY. According to DWR records, 0 sample results were submitted as required.

If you believe the violation listed above has been identified incorrectly, please provide documentation to our office within fifteen (15) days of receiving this correspondence. Failure to do so will cause the violation(s) listed above to become valid and reported to the United States Environmental Protection Agency.

If you agree the violation listed above has occurred and is valid, the Tennessee SDWA requires the persons served by this system be informed through a public notice as outlined in the attached information. A copy of the notification is to be submitted to our office within ten (10) days of providing it to the public. Failure to provide the Public Notice as required will result in an additional Public Notice violation.

Again, the Division would like to extend our appreciation for your efforts to maintain compliance with the Safe Drinking Water Act. As always, our staff is available to assist you with any questions you may have. Specific concerns regarding this letter should be directed to the -JOHNSON CITY Field Office at (888) 891-8332.

Sincerely,

Jeff Bagwell  
TN Division of Water Resources

cc: ----- Field Office  
BOB CULLER, NATURALIST, bobculler@kingsporttn.gov  
Joshua Boggan, Joshua.Boggan@tn.gov  
Dawn Taylor, Dawn1.Taylor@tn.gov

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## Monitoring Requirement Not Met for *(Name of Water System)*

*(Name of water system)* violated a drinking water standard. Even though this was not an emergency, you as a customer have a right to know what happened and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During *[compliance period]*, we did not monitor for *[contaminant(s)]* and therefore cannot be sure of the quality of our drinking water during that time.

### What should you do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for, how often we are supposed to sample, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

| Contaminant | Required Sampling Frequency | Number of valid samples taken | When all samples should have been taken | When samples were or will be taken |
|-------------|-----------------------------|-------------------------------|---|------------------------------------|
|             |                             |                               |   |                                    |
|             |                             |                               |   |                                    |

### What happened? What is being done?

[Describe corrective action.]

For more information, please contact *[name of contact]* at *[phone number]* or *[mailing address]*.

*Please share this information with everyone who may drink this water, including those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by *[system]*. State Water System ID# *[pwsid]*.

Date distributed: \_\_\_\_\_.

### Tier 3 - Monitoring Violations

Since most monitoring violations are considered Tier 3 violations, you must provide public notice to persons served within one year after you learn of the violation. Multiple monitoring violations can be serious, and you may have additional requirements to meet. Please contact your local Environmental Assistance Center for more information.

Community systems must use one of the following methods to deliver the notice to consumers.

- Hand or direct delivery
- Mail, as a separate notice or included with the bill

Non-community systems must use one of the following methods to deliver the notice to consumers.

- Posting in conspicuous locations
- Hand delivery
- Mail

In addition, both community and non-community systems must use *another* method reasonably calculated to reach others if they would not be reached by the first method. Such methods could include newspapers, e-mail, or delivery to community organizations. If you post the notice, it must remain posted until the violation is resolved.

If you mail, post, or hand deliver, print your notice on letterhead, if available. If you modify the notice, you must leave the mandatory health effects language in *Italics* unchanged.

#### Corrective Action

In your notice, describe corrective actions you are taking. If you know what is causing the coliform problem, explain this in the notice. Listed below are some steps commonly taken by water systems with total coliform violations. Use one or more of the following actions, if appropriate, or develop your own:

- We are chlorinating and flushing the water system.
- We are increasing sampling for coliform bacteria.
- We are investigating the source of contamination.
- We are repairing the wellhead seal.
- We are repairing the storage tank.
- We will inform you when additional samples show no coliform bacteria.

#### After Issuing the Notice

Within ten days from the time you issue the notice, send a copy and a certification that you have met all the public notice requirements to your Environmental Assistance Center, and the:

**Department of Environment and Conservation**  
**Division of Water Resources**  
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