



STATE OF TENNESSEE  
**DEPARTMENT OF ENVIRONMENT AND CONSERVATION**  
**DIVISION OF WATER RESOURCES**

Johnson City Environmental Field Office  
2305 Silverdale Road  
Johnson City, TN 37601

Phone 423-854-5400      Statewide 1-888-891-8332      Fax 423-854-5401

March 8, 2024

Mr. Troy Wilson  
Kingsport Mill Manager  
Domtar Paper Company, LLC  
e-copy: [Troy.Wilson@domtar.com](mailto:Troy.Wilson@domtar.com)  
100 Clinchfield Street  
Kingsport, TN 37660

RE:    **Letter of Advisement**  
Domtar Paper Company, LLC  
NPDES Permit TN0001643  
Sullivan County

Dear Mr. Wilson:

On March 6, 2024, the Tennessee Department of Environment and Conservation, Division of Water Resources (the division) received a complaint regarding foam from Domtar's wastewater treatment lagoon blowing onto ball fields in Domtar Park on March 2, 2024. The complaint included a picture of foam on the ball field adjacent to the lagoon. Ms. Bonnie DePew, Domtar Environmental Manager, was contacted via phone on March 6, 2024 by the division and acknowledged she became aware of the foam incident on March 2, 2024. While Ms. Depew noted actions were taken to address the foam issue, foam leaving the wastewater lagoon is a violation of NPDES permit TN0001643 Part 2.1.3.a), which states in part, "[t]he permittee shall at all times properly operate and maintain all facilities and systems (and related appurtenances) for collection and treatment which are installed or used by the permittee to achieve compliance with the terms and conditions of this permit."

The division requests a written explanation for the violation summarized above within 15 days of receipt of this notice. The explanation should include the precise cause of the violation and the corrective action taken to avoid future violations. Please be aware that failure to comply with your NPDES permit may subject you to enforcement action. Pursuant to T.C.A. §69-3-115, civil penalties may be assessed for each day a violation occurs or continues.

Compliance with NPDES requirements and the Tennessee Water Quality Control Act helps ensure discharges that are protective of downstream water quality and supportive of designated usages. Thank you for your efforts to ensure permit compliance and to protect state water quality. If you have questions

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regarding this correspondence, please contact me at (423) 438-9738 or via email at William.Parks@tn.gov, or Mr. Corey Click at (423) 426-6477 or via email at Corey.Click@tn.gov.

Sincerely,

A handwritten signature in blue ink, appearing to read "William Parks". The signature is cursive and somewhat stylized.

William Parks  
TDEC-DWR Program Coordinator  
Division of Water Resources  
Johnson City EFO

cc: Ms. Bonnie DePew, Environmental Manager, Domtar Paper Company, LLC (via email)  
Mr. Corey Click, DWR Environmental Consultant, Johnson City (via email)  
Mr. Oscar Montenegro, DWR Water Based Systems Unit, Nashville (via email)  
Ms. Ashley Sexton, DWR Compliance and Enforcement Unit, Nashville (via email)  
File Copy, DWR, Johnson City EFO  
WaterLog database