

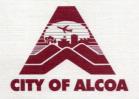
STATE OF TENNESSEE DEPARTMENT OF ENVIRONMENT AND CONSERVATION **DIVISION OF WATER RESOURCES**

WILLIAM R SNODGRASS TENNESSEE TOWER 312 ROSA L. PARKS AVENUE, 11TH FLOOR NASHVILLE, TENNESSEE 37243 PHONE (615) 532-0625 FAX (615) 532-0686

CCR Certification for Community Water Systems with Populations ≥ 10,000 (Water Systems required to directly deliver the Consumer Confidence Report to customers.)

Water System Name:	City of Alcoa Water System
WSID Number:	0000007
distributed to cust	rater system indicated above hereby confirms that the Consumer Confidence Report has been comers (and appropriate notices of availability have been given). Further, the system certifies that ontained in the report is correct and consistent with the compliance monitoring data previously rimacy agency.
	tion methods are outlined below. (Check all that apply.) eustomers within the service area. (Attach CCR and mail receipt.)
Distributed CCR by	direct delivery. (Attach CCR and specify method of delivery.)
Mailed custor our website o X water bills or	by electronic delivery methods. URL: <a all="" and="" apply="" attach="" efforts="" faith"="" good="" heck="" href="https://www.cityofalcoa-tn.gov/DocumentCenter/View/4496/2023-Alcoa-Water-Quality-Removes a notification containing the URL address that will take customers directly to the CCR on r a publicly available site on the internet. (Attach copies of the CCR and three consecutive month other direct mail notifications.) or electronic method. tail:</td></tr><tr><td></td><td>ve distribution methods, the following " lists="" non-bill="" or="" press="" reach="" releases.)<="" td="" that="" to="" used="" were="">
X Posted the CO	CR on the Internet at: https://www.cityofalcoa-tn.gov/278/Water-Treatment-Plant
(Required)	for Community Water Systems Serving 100,000 persons or more.)
Issued press i	release on CCR to news media (Television, Radio, etc.)
X Published the	CCR in local newspaper(s). (Attach newspaper page containing CCR.)
Delivery of n	in public places: (City Hall, Library, Water Office, Post Office, etc.) nultiple copies to single bill addresses serving several persons: (Apartments, condominiums, or assisted living centers.)
Delivery to la	arge businesses, factories or community organizations
X Electronic ne	wsletter, listserv, social media outlets
hereby certify that the	information provided is true and correct:
Name (Print): Ty	rel J. Emory
Signature: Tyre	f. Emar
Title: Alcoa Wa	ater Treatment Plant Chief Operator/Supervisor
Phone #: 865-38	B0-4921 Date: 5/24/2023
E-mail: temory	@cityofalcoa-tn.gov
Consumer Confidence Tower, 312 Rosa L. Pa Or email to DWRWa	d by July 1. CCR Certification Forms must be signed and delivered by Oct. 1 to: Report Rule Coordinator, Division of Water Resources, William R Snodgrass Tennessee rks Avenue, 11 th Floor, Nashville, Tennessee, 37243 hter.Compliance@tn.gov Please enter your water system's name, "CCR Certification er system's PWSID# in the subject line of the email (e.g., Burlington 2017 CCR

Certification Form, TN0000123)



PUBLIC WORKS AND ENGINEERING DEPARTMENT

Engineering - Fleet - Landfill - Purchasing - Sanitation Streets & Stormwater - Water & Wastewater - Water Quality

725 Universal Street, Alcoa, Tennessee 37701

(865) 380-4800 FAX (865) 380-4803

May 24, 2023

Consumer Confidence Report Rule Coordinator Division of Water Resources William R. Snodgrass Tennessee Tower 312 Rosa L. Parks Avenue, 11th Floor Nashville, TN 37243

Re: CCR - Certification Form

City of Alcoa Water Treatment Plant - Blount County

PWSID 0000007

Dear Consumer Confidence Report Rule Coordinator:

Enclosed is a copy of our 2023 Consumer Confidence Report (CCR) for the City of Alcoa Water Treatment Plant. The completed CCR Certification form confirms that the CCR has been distributed to our customers (and the appropriate notices of availability have been given) in accordance with TDEC Rule 0400-45-01-.35. The City of Alcoa certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the Division of Water Resources.

Please contact me at (865) 380-4921 if additional information is needed.

Sincerely,

Tyrel J. Emory

Tyul J. Emc

Supervisor, Alcoa Water Treatment Plant

TJE/kh

Enclosures:

1. Consumer Confidence Report 2023

2. CCR Certification Form

cc: Mr. Shane Snoderly, Public Works Director, Chief Engineer, City of Alcoa (w/encls.)

Ms. Jenna Williams, Knoxville Environmental Field Office (w/encls.)

Account Number	080-0818-02
Customer Name	CALL STREET, S
Service Address	737 MARTIN MILL PK
Read Date	02/08/2023

FAILURE TO RECEIVE A BILL DOES NOT RELIEVE A

City of Alcoa Utilities

PO Box 9610

Alcoa, TN 37701-9610

Office Hours: Mon-Fri 8:00 AM to 4:30 PM Phone: 865-380-4700 - Fax 865-380-4723

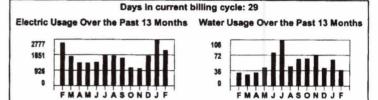
www.cityofalcoa-tn.gov

Service	Meter Number	Present Reading	Previous Reading	Estimated	Amount Used	Charges
ELECTRIC WATER SALES TAX TOTAL	95407847 1284663	52,986 1,683	50,825 1,644		2,161	261.63 40.07 3.91 305.61

Pay your bill online at www.cityofalcoa-tn.gov Balance Forward	Current Charges	AMOUNT
Pay by Phone at 865-380-4890 - Choose Option 2	305.61	305.61

City of Alcoa Water Quality Report can be obtained at: https://www.cityofalcoa-tn.gov/DocumentCenter/View/4496/2023-Alcoa-Water-Quality-Report-PDF or by calling 865-380-4921. This report contains information about the quality of your drinking water.

For all power outage related issues, call 865-380-4890



Should your bill reflect a previous balance, payment of the previous balance is due immediately.

Failure to pay the previous balance may result in an interruption of service. Due date applies only to Current Bill.

PLEASE RETURN BOTTOM PORTION WITH PAYMENT

TN27879B



City of Alcoa Utilities PO Box 9610 Alcoa, TN 37701-9610 Return Service Requested

Account Number	080-0818-02
Amount Due	305.61
Current Charges Past Due After	03/11/2023
Late Fee on Current Charges	15.08
Total Amount Due If Paid Late	320.69

PAID BY BANK DRAFT



737 MARTIN MILL PIKE ROCKFORD TN 37853-3514

571

Account Number	080-0818-02
Customer Name	CARLTON JONATHAN
Service Address	737 MARTIN MILL PK
Read Date:	03/09/2023

FAILURE TO RECEIVE A BILL DOES NOT RELIEVE A

CUSTOMED OF DAVMENT OF DEN



City of Alcoa Utilities

PO Box 9610

Alcoa, TN 37701-9610

Office Hours: Mon-Fri 8:00 AM to 4:30 PM Phone: 865-380-4700 - Fax 865-380-4723

www.cityofalcoa-tn.gov

Service	Meter Number	Present Reading	Previous Reading	Estimated	Amount Used	Charges
ELECTRIC WATER SALES TAX TOTAL	95407847 1284663	54,418 1,726	52,986 1,683		1,432 43	168.84 42.81 4.17 215.82

Pay your bill online at www.cityofalcoa-tn.gov

Balance Forward

Current Charges

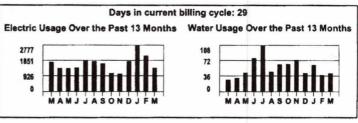
Pay by Phone at 865-380-4890 - Choose Option 2

215.82

215.82

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PLEASE RETURN BOTTOM PORTION WITH PAYMENT

TN27879B



City of Alcoa Utilities PO Box 9610 Alcoa, TN 37701-9610 Return Service Requested

Account Number	080-0818-02
Amount Due	215.82
Current Charges Past Due After	04/11/2023
Late Fee on Current Charges	10.58
Total Amount Due If Paid Late	226.40

PAID BY BANK DRAFT



737 MARTIN MILL PIKE ROCKFORD TN 37853-3514

3 569 CITY OF ALCOA UTILITIES
PO BOX 9610
ALCOA TN 37701-9610
Injuliation of the common of t

Payments are due in our office by 4:30 PM on due date.

Account Number	080-0818-02
Customer Name	CARLTON, JONATHAN A
Service Address	737 MARTIN MILL PK
Read Date	04/10/2023

FAILURE TO RECEIVE A BILL DOES NOT RELIEVE A

CUSTOMER OF PAYMENT OR PENALTY



City of Alcoa Utilities

PO Box 9610

Alcoa, TN 37701-9610

Office Hours: Mon-Fri 8:00 AM to 4:30 PM Phone: 865-380-4700 - Fax 865-380-4723

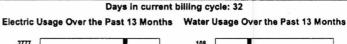
www.cityofalcoa-tn.gov

Service	Meter Number	Present Reading	Previous Reading	Estimated	Amount Used	Charges
ELECTRIC WATER SALES TAX TOTAL	95407847 1284663	55,916 1,759	54,418 1,726		1,498 33	164.02 35.96 3.51 203.49

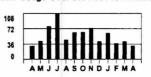
17	Pay your bill online at www.cityofalcoa-tn.gov	Balance Forward	Current Charges	DUE
***	Pay by Phone at 865-380-4890 - Choose Option 2		203.49	203.49

City of Alcoa Water Quality Report can be obtained at: https://www. cityofalcoa-tn.gov/DocumentCenter/ View/4496/2023-Alcoa-Water-Quality-Report-PDF or by calling 865-380-4921. This report contains information about the quality of your drinking water.

For all power outage related issues, call 865-380-4890







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PLEASE RETURN BOTTOM PORTION WITH PAYMENT

TN27879B



City of Alcoa Utilities PO Box 9610 Alcoa, TN 37701-9610 Return Service Requested

Account Number	080-0818-02
Amount Due	203.49
Current Charges Past Due After	05/11/2023
Late Fee on Current Charges	10.00
Total Amount Due If Paid Late	213.49

PAID BY BANK DRAFT

*******AUTO**5-DIGIT 37737 -Ոլն-Որեցից-իվյել ՈվՈւիցի Ունգր-ին-Որեգի-իվյեն



737 MARTIN MILL PIKE **ROCKFORD TN 37853-3514**

563

CITY OF ALCOA UTILITIES PO BOX 9610 ALCOA TN 37701-9610

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AFFIDAVIT OF PUBLICATION

STATE OF TENNESSEE COUNTY OF BLOUNT

ACCOUNT NAME: CITY OF MARYVILLE

CITY OF MARYVILLE 404 W Broadway Ave Maryville, TN 37801-4710 ACCT. NUMBER: TDT198175

COST OF PUBLICATION: \$195.00

Before the undersigned, a Notary Public of said County and State, duly commissioned, qualified, and authorized by law to administer oaths, personally appeared Role House holder who being first duly sworn, deposes and says: that he (she) is Business Office Other (Publisher or other officer or employee authorized to make affidavit) of ADAMS PUBLISHING GROUP, LLC, engaged in the publication of a newspaper known as The Daily Times, published, issued, and entered as periodicals class mail in the city of MARYVILLE in said County and State of Tennessee, that he (she) is authorized to make this affidavit and sworn statement; that the notice or other legal advertisement, a true copy of which is attached hereto, was published in The Daily Times on the following dates:

04/03/23

THE DAILY TIMES

226 GILL ST. ALCOA, TN 37701 865-981-1121

Subscribed and sworn to before me on this 23rd day of May, 2023
Newspaper Representative: Robin Householder
Notary Public: SARA THOMAS
My Commission Expires: 8 28 25
N. AUDIASEA P.
The referenced publication of notice has been posted (1) On the newspaper's website, where it shall be

The referenced publication of notice has been posted (1) On the newspaper's website, where it shall be published contemporaneously with the notice's first print publication and will remain on the website for at least as long as the notice appears in the newspaper; and (2) On a statewide website established and maintained as an initiative and service of the Tennessee Press Association as a repository for such notices.

2023 Water Quality Reports Available Now

The City of Alcoa and the City of Maryville have completed the 2023 Consumer Confidence report and it is now available online. As part of the Safe Drinking Act, public water supply systems are required to share water quality monitoring results of their drinking water during the 2022 calendar year with consumers.

Both reports are available online.

To read Alcoa's report go directly to:

www.cityofalcoa-tn.gov/DocumentCenter/
View/4496/2023-Alcoa-Water-Quality-Report-PDF

You can call the City of Alcoa at (865) 380-4921 if you would like a paper copy mailed to your home.

For Maryville's report go directly to: maryvillegov.com/water-quality-report.html

You can call the City of Maryville at (865) 273-3359 if you would like a paper copy mailed to your home.

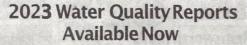


Public Works & Engineering 725 Universal Street Alcoa, TN 37701



Water & Sewer Dept. 332 Home Avenue Maryville, TN 37801





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Public Works & Engineering 725 Universal Street Alcoa, TN 37701



Water & Sewer Dept. 332 Home Avenue Maryville, TN 37801



Advertis
The "buye
to sen
difference

We I this Let us

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• Publish

We gladly wel pre-school,

Class of 2023



Name
School
Special Message
(Up to 15 words)
Make it a double for only\$25.

I own the photograph subm authorization from the copy Signature

East Tenne



standards set by regulatory agencies. The City of Alcoa's goal is to and services we deliver to you every day. Included are details about where your water comes from, what it contains, and how it compares to meet or surpass all federal and state standards for safe drinking water. Report. This report is designed to inform you about the quality water The City of Alcoa is pleased to present our Annual Water Quality

committed to ensuring the quality of your water. We provide water for the City of Alcoa, the northeastern area of Blount County plus water treatment process and protect our water resources. We are Our constant goal is to provide you with a safe and dependable supply of drinking water. That includes efforts to continually improve the Tuckaleechee Utility District.

susceptibility to potential sources of contamination has been completed source water assessment of our watershed with a summary of our Our surface water source is the Little River, originating in the Great Smoky Mountains. This is part of the Watts Bar Watershed. A final quality concern. The Source Water Assessment Plan may be viewed at be of moderate susceptibility. The Tennessee Division of Water Supply considers the Alcoa intake to the Tennessee Department of Environment and Conservation's Web site Urban nonpoint pollution is a water

resources/water-quality/source-water-assessment.html https://www.tn.gov/environment/program-areas/wr-water

FREQUENTLY ASKED QUESTIONS

water will aid in the prevention of tooth decay. More information may Is fluoride in my drinking water?
Yes, trace amounts of fluoride occur naturally in water. The City of Alcoa adjusts this to the level recommended by the American Dental optimal dental health. Numerous studies have shown that fluoridated Association and the Center for Disease Control and Prevention for be found at www.ada.org and www.cdc.gov

> clude rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive Contaminants that may be present in source water: animals or from human activity. material, and can pick up substances resulting from the presence of The sources of drinking water (both tap water and bottled water) in-

- Microbial contaminants, such as viruses and bacteria, which may livestock operations, and wildlife. come from sewage treatment plants, septic systems, agricultural
- mining, or farming. trial, or domestic wastewater discharges, oil and gas production, naturally-occurring or result from urban stormwater runoff, indus-Inorganic contaminants, such as salts and metals, which can be
- Pesticides and herbicides, which may come from a variety of sources such as agricultural, urban stormwater runoff, and resi-
- organic chemicals, which are by-products of industrial processes Organic chemical contaminants, including synthetic and volatile urban stormwater runoff, and septic systems. and petroleum production, and can also come from gas stations,
- the result of oil and gas production and mining activities Radioactive contaminants, which can be naturally-occurring or be

In order to ensure that tap water is safe to drink, EPA and the Tennespublic health. public water systems. FDA regulations establish limits for contamiwhich limit the amount of certain contaminants in water provided by see Department of Environment and Conservation prescribe regulations nants in bottled water which must provide the same protection for

INFORMATION ON LEAD

water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http:// especially for pregnant women and young children. Lead in drinking exposure by flushing your tap for 30 seconds to 2 minutes before using If present, elevated levels of lead can cause serious health problems, water for drinking or cooking. If you are concerned about lead in your sitting for several hours, you can minimize the potential for lead materials used in plumbing components. When your water has been providing high quality drinking water, but cannot control the variety of service lines and home plumbing. The City of Alcoa is responsible for water is primarily from materials and components associated with www.epa.gov/safewater/lead

THINK BEFORE YOU FLUSH

back bins. In Blount County, medications may be disposed of at the: waterways by disposing in one of our permanent pharmaceutical take Flushing unused or expired medicines can be harmful to your drinking tect you and the environment. Keep medications out of Tennessee's water. Properly disposing of unused or expired medication helps pro-

940 East Lamar Alexander Pkwy Maryville , TN 37804 **Blount County Justice Center**

> having the described health effect. day at the MCL level for a lifetime to have a one-in-a-million chance of contaminants, a person would have to drink two liters of water every To understand the possible health effects described for many regulated maximum contaminant levels (MCL's) are set at very stringent levels 2022, meeting or exceeding all Federal and State requirements. The As shown in the table, the Alcoa Water system had no violations during

health risk. More information about contaminants and potential health of contaminants does not necessarily indicate that the water poses a Agency's Safe Drinking Water Hotline at 1-800-426-4791. effects can be obtained by calling the Environmental Protection to contain at least small amounts of some contaminants. The presence All drinking water, including bottled water, may reasonably be expected

from their health care providers. EPA/CDC guidelines on appropriate system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water Water Hotline at 1-800-426-4791. microbiological contaminants are available from the Safe Drinking means to lessen the risk of infection by cryptosporidium and other undergone organ transplants, people with HIV/AIDS or other immune persons with cancer undergoing chemotherapy, persons who have than the general population. Immuno-compromised persons such as Some people may be more vulnerable to contaminants in drinking water

community, our way of life and our children's future. If you have any customers help us protect our water sources, which are the heart of our Public participation in decisions that may affect the quality of our water is welcomed at the Alcoa City Commission meetings, held on the second Tuesday of each month at 7:00 p.m. We ask that all our questions or need additional copies of this report please contact Tyrel Emory, Alcoa Water Plant Supervisor, at 865-380-4921.

IMPORTANT PHONE NUMBERS

New Service......865-380-4700

Water Trouble or Leaks

After Hours and Weekends...... 865-380-4921 8:00 a.m. - 4:30 p.m.....865-380-4800 Alcoa Water Plant.... Questions About a Bill.865-380-4700865-380-4921

familiar with. To help you better understand these terms we have provided the following definitions and comparisons: otherwise, the following table shows the results of our monitoring The City of Alcoa routinely monitors for contaminants in your drinking water as required by Federal and State laws. Unless noted you will find many terms and abbreviations you might not be for the period of January 1 to December 31, 2022.

the contaminant is not present. Below Detection Limit (BDL) - Laboratory analysis indicates that

penny in \$10,000. per million; equivalent to one minute in two years or a single Parts per million (ppm) or Milligrams per liter (mg/l) - One part

Parts per billion (ppb) or Micrograms per liter (μg/l) - One part per billion; equivalent to one minute in 2,000 years, or a single penny in \$10,000,000.

NTU is just noticeable to the average person. unit is a measure of the clarity of water. Turbidity in excess of 5 Nephelometric Turbidity Unit (NTU) - Nephelometric turbidity

exceeded, triggers treatment or other requirements which a water system must follow. Action Level (AL) - The concentration of a contaminant which, if

Treatment Technique (TT) - A treatment technique is a required process intended to reduce the level of a contaminant in drinking

best available treatment technology. water. MCLs are set as close to the MCLGs as feasible using the is the highest level of a contaminant that is allowed in drinking Maximum Contaminant Level (MCL) - The "Maximum Allowed"

known or expected risk to health. MCLGs allow for a margin of level of a contaminant in drinking water below which there is no Maximum Contaminant Level Goal (MCLG) - The "Goal" is the

convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants. level of a disinfectant allowed in drinking water. There is Maximum Residual Disinfectant Level (MRDL) - The highest

contamination. known or expected risk to health. MRDLGs do not reflect the level of a drinking water disinfectant below which there is no Maximum Residual Disinfectant Level Goal (MRDLG) - The the use of disinfectants to control microbial

on April 1, 2016 and replaces the MCL for total coliform with a Treatment Technique Trigger for a system assessment Revised Total Coliform Rule (RTCR) - This rule went into effect

				TEST RESULTS	S)	
Contaminant	Violation Y/N	Level Detected	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Microbiological Contaminants	taminants					
Total Coliform Bacteria (RTCR)	No	1	Presence or Absence	0	TT Trigger	Naturally present in the environment.
E. coli Bacteria	No	0	Presence or Absence	0	See Footnote 1	Human and animal fecal waste.
Turbidity	No	Level Detected 0.05 Range 0.02—0.05	NTU	N/A	TT - < 0.3 NTU in 95% of monthly measurements	Soil runoff.
Inorganic Contaminants	ants					
Lead 3	No	Level Detected 3.45 Sample year 2020	ppb	0	AL = 15	Corrosion of household plumbing systems; erosion of natural deposits.
Copper 3	No	Level Detected 0.128 Sample Year 2020	ppm	1.3	AL = 1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives.
Fluoride	No	Level Detected 0.27 Range 0.00—0.57	ppm	4	4 14 160	Water additive, which promotes strong teeth; erosion of natural deposits; discharge from fertilizer and aluminum factories.
Nitrate (as Nitrogen)	No	Level Detected 0.37	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits.
Sodium	No	4.54	ppm	None	None	Erosion of natural deposits.
Disinfectants						
Chlorine	No	Level Detected 1.96 Range 0.84—2.55	ppm	MRDLG = 4	MRDL = 4	Water additive used to control microbes
Organic Contaminants	its					
Haloacetic Acids ⁴ (HAA ₅)	No	Highest LRAA 32 <u>Range</u> 8—48	ppb	0	60	By-product of drinking water chlorination.
Total Trihalomethanes 4 (TTHM)	No	Highest LRAA 36 Range 10—69	ppb	0	80	By-product of drinking water chlorination.

- 1 E. coli: A system is in compliance with the MCL for E. coli for samples unless any of the conditions identified in parts 1 through 4 occur.

 1. The system has an E. coli-positive repeat sample following a total coliform positive routine sample.

- The system has a total coliform positive repeat sample following an E. coli-positive routine sample.
 The system fails to take all required repeat samples following an E. coli-positive routine sample.
 The system fails to test for E. coli when any repeat sample tests positive for total coliform.
- 12: We met the Treatment Technique for Turbidity. 100% of all samples were less than 0.3 NTU. Turbidity is a measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.
- ان 1 out of 30 sampling sites exceeded the Lead action level and 0 sites exceeded the Copper action level.
- 14. HAA₅ and TTHMs are the highest Locational Running Annual Average (LRAA) for all quarters of 2022