



STATE OF TENNESSEE  
**DEPARTMENT OF ENVIRONMENT AND CONSERVATION**  
**DIVISION OF WATER RESOURCES**  
William R. Snodgrass - Tennessee Tower  
312 Rosa L. Parks Avenue, 11<sup>th</sup> Floor  
Nashville, Tennessee 37243-1102

July 24, 2023

Certified Letter  
7020 3160 0001 2284 6543

Reliable Plumbing & Heating Co.  
3776 North Highland Avenue  
Jackson, TN 38305

Re: **PLEASE BE ADVISED** (Case #127885)  
Water Well Pump Installer and Water Well Treatment System Installer License Required.

To Whom It May Concern:

The Tennessee Department of Environment and Conservation, Division of Water Resources (Division) received notice that you may be in the business of installing and/or maintaining water well pump systems and water well treatment systems in the State of Tennessee.

We have reviewed the Division's records and we are unable to find a licensed individual doing business as Reliable Plumbing. Your company must immediately cease installing and performing maintenance on water well pump systems and water well treatment systems within the state of Tennessee. Your company may not continue this practice until an individual in your company obtains the proper license(s).

**T.C.A 69-10-102 WELL DRILLER and INSTALLER LICENSE REQUIRED**

- (d) *It is unlawful, except if it is done by a licensed individual:*
- (1) *To engage in the business of installing, removing or repairing geothermal wells or **water well pumps** or drop lines in geothermal wells or water wells; or*
  - (2) *To engage in the business of **repairing, servicing or installing filters and water treatment devices** on geothermal wells or water wells.*

**Rule 0400-45-09-.01 DEFINITIONS**

*"Installation of pumps" means the procedure employed in the placement and preparation for operation of pumps and pumping equipment in water wells, including all construction involved in making entrances to the well and establishing seals.*

*"Repair" means work involved in deepening, reaming, sealing, installing, or changing casing depths, perforating, screening, or cleaning, acidizing, or redevelopment of a well excavation, or any other work which results in **breaking or opening a well seal**.*

*"Well seal" means an approved arrangement or device used to cap a well or to establish and maintain a junction between the casing of a well and the piping or equipment installed*

*therein, the purpose or function of which is to prevent pollutants from entering the well at the upper terminal.*

Please be advised that every person who intends to engage in the business of installing or repairing water well pumps for use in withdrawing or obtaining groundwater within the State of Tennessee must annually obtain an Installer's License from the Division.

T.C.A. 69-10-110 Violations – Enforcement – Penalties

*(d) Any person who violates or fails to comply with provisions of this chapter, any order of the commissioner issued pursuant to this chapter, or any rule, regulation, or standard adopted pursuant to this chapter shall be subject to a civil penalty of not less than fifty dollars (\$50.00) nor more than five thousand dollars (\$5,000.00) per day for each day of violation. Each day such violation continues is a separate violation. In addition, such person shall also be liable for any damages to the state resulting from the violation, without regard to whether any civil penalty is assessed.*

For your convenience, below is a link to the application form for a license. Please submit this application either via email or to the address above if you choose to apply for licensure. If you have any questions regarding the licensure process or this correspondence, please contact Ashby Barnes at [Ashby.Barnes@tn.gov](mailto:Ashby.Barnes@tn.gov) or (615) 532-0176 or Richard Rogers at [Richard.Rogers@tn.gov](mailto:Richard.Rogers@tn.gov) or (615) 218-7781.

TDEC Water Well Licensure Web Page:

<https://www.tn.gov/environment/permit-permits/water-permits1/well-driller-or-installer-license.html>

Sincerely,

Richard W. Rogers V., P.G.  
Water Well Program Coordinator  
TDEC, Division of Water Resources

cc: Jessica Murphy, Compliance and Enforcement Unit, Water Resources NCO  
Nashville EFO – Scotty Sorrells, Emily Smith  
Jackson EFO – William Little