

## Jill Pratt

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**From:** Andrea Russell <arussell@uscompliance.com>  
**Sent:** Monday, January 4, 2021 12:20 PM  
**To:** Jill Pratt; Candace Justice  
**Cc:** Tammy Burchett; charles@quint-c.com; Seth Schramm; Kevin Miller  
**Subject:** [EXTERNAL] Quint-C Pallet Inspection Follow-Up - Kiln Green Wood Question

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Jill: The kiln is primarily propane-fired; Quint-C can divert heat from the furnace used to heat the buildings to pre-heat the kiln when needed. We roughly estimate the capacity of the firebox for the building heat to be approximately 24.3 cu. Ft. (3 ft by 3 ft by 3 ft, 90% space occupied by wood).

Please let me know if you need additional information and thanks,

Andrea

**Andrea Russell, MS, QEP**  
Supervisor - Environmental  
U.S. COMPLIANCE  
952-567-5629 direct  
[uscompliance.com](http://uscompliance.com)

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**From:** Jill Pratt <Jill.Pratt@tn.gov>  
**Sent:** Friday, December 18, 2020 10:26 AM  
**To:** Andrea Russell <arussell@uscompliance.com>; Candace Justice <Candace.Justice@tn.gov>  
**Cc:** Tammy Burchett <tammy@quint-c.com>; charles@quint-c.com; Seth Schramm <sschramm@uscompliance.com>  
**Subject:** RE: Quint-C Pallet Inspection Follow-Up

Good Morning!

I was reviewing through your submittal regarding those sources that are requesting insignificant/exemption and have a question on the wood drying kiln. Can you provide the design capacity of green wood into the kiln?

Thanks so much!

Sincerely,



**Jill Pratt, E.I.** | Environmental Manager 3  
Chemicals, Food, and Wood Section  
Division of Air Pollution Control  
Knoxville Environmental Field Office  
3711 Middlebrook Pike  
Knoxville, Tennessee 37921  
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[Jill.Pratt@tn.gov](mailto:Jill.Pratt@tn.gov)  
[tn.gov/environment](http://tn.gov/environment)

Hours: M-F 6:30 am – 3 pm EST

We value your opinion. Please take a few minutes to [complete our customer service survey](#).

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**From:** Andrea Russell <[arussell@uscompliance.com](mailto:arussell@uscompliance.com)>  
**Sent:** Thursday, December 3, 2020 3:36 PM  
**To:** Candace Justice <[Candace.Justice@tn.gov](mailto:Candace.Justice@tn.gov)>; Jill Pratt <[Jill.Pratt@tn.gov](mailto:Jill.Pratt@tn.gov)>  
**Cc:** Tammy Burchett <[tammy@quint-c.com](mailto:tammy@quint-c.com)>; [charles@quint-c.com](mailto:charles@quint-c.com); Seth Schramm <[sschramm@uscompliance.com](mailto:sschramm@uscompliance.com)>  
**Subject:** [EXTERNAL] Quint-C Pallet Inspection Follow-Up

Hello Candace and Jill:

Attached please find an Assessment and Compliance document for Quint-C Pallet for your review. I know there were questions about the changes made in 2016, and about a number of sources at the facility that are not listed in the facility's permit; the attached document should answer a lot of those questions. We're happy to set up a call to discuss any additional questions or data needs. Please let me know what additional information we can provide you or DAPC, or if you'd like a call to discuss.

Thank you,

Andrea Russell, on behalf of Quint-C Pallet.

**Andrea Russell, MS, QEP**  
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**From:** Andrea Russell  
**Sent:** Tuesday, November 24, 2020 4:39 PM  
**To:** 'Candace.Justice@tn.gov' <[Candace.Justice@tn.gov](mailto:Candace.Justice@tn.gov)>; 'Jill.Pratt@tn.gov' <[Jill.Pratt@tn.gov](mailto:Jill.Pratt@tn.gov)>  
**Cc:** 'Tammy Burchett' <[tammy@quint-c.com](mailto:tammy@quint-c.com)>; 'charles@quint-c.com' <[charles@quint-c.com](mailto:charles@quint-c.com)>; Seth Schramm <[sschramm@uscompliance.com](mailto:sschramm@uscompliance.com)>  
**Subject:** Quint-C Pallet Inspection Follow-Up

Hello Candace and Jill: My name is Andrea; I am assisting Tammy and Quint-C Pallet with your air compliance information request. I am currently reviewing your request and working with Tammy on the necessary response. My preliminary determination is that no changes have been made at the site beyond what is currently permitted that are modifications; I need to look further into the cyclone change to determine whether it was an op-flex change or whether it is just routine maintenance. I will provide documentation to support my conclusions, and will answer any other questions you have previously posed/or currently have. I am out of the office until November 30<sup>th</sup> but goal is to have a response to you by December 2, before the requested December 4<sup>th</sup> due date.

Thank you, and please reach out with questions,

Andrea Russell



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### COVID-19 Safe Work Measures

In order to stay safe and continue to provide optimal customer service, while at customer locations we will continue to:

- Follow social distancing guidelines and only work from locations where this can be maintained;
- Use appropriate PPE, including the use of a face covering; and
- Avoid areas with active or recent COVID-19 cases in the past 14 days that have not been thoroughly cleaned.

If we are unable to maintain these measures, for your safety and ours, we will remove ourselves from the immediate location and relocate

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